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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I really don't like Comcast. They offer deals then hike the price after 6 or 12 months and then if you call, they'll drop it, for awhile, then up it goes - why the games?

They employ people who turnover and don't have experience so customer service is crappy. That's why I use a local provider - LMI.net - they actually answer the phone, in person on the first ring when I call and I get great support. They are less expensive and prices don't change - even with the fiber which is scheduled to be installed in our block in just a few weeks - I saw their truck a few blocks up just this morning on my walk home from taking the kids to school.

I work from home, along with my husband, doing work the absolutely requires reliable internet. If we don't have reliable internet we don't get to work from home. We have 2 young kids so if we don't get to work from home, we have to pay for childcare afterschool to work at our nonprofit's office building.

We don't have a tv at home and for my work I need a fax line - our provider gives us this option - not having to pay for items we don't need saves us money.

Young people these days vote with their dollars. Boo to the megacompanies who favor profits over people.

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